

# Moving Agreement / Guidelines

**Big City Moving LLC**

689-800-3709

1. All furniture must be empty. This will allow movers to maneuver items, and pack the truck properly. If drawers are left full, they will be removed, carried as a box, and you will be charged accordingly.
2. If movers are contracted to load your truck, be sure to provide padding, tie downs, etc., Please, call and ask what we recommend for the job.
3. Please be ready and on time. The schedule is considered firm but subject to availability of crew and equipment.
4. There will be an additional charge of \$15.00 per 15 minutes for mover wait time. Remember we cannot predict problems as a result of weather, traffic, mechanical failure, etc. and will try to remain on time, but will not be held responsible.
5. Small items must be packed in order to be moved by **Big City Moving LLC**. All boxes must be sealed on both ends. Fragile and valuable items should be moved in your car. (lamps, small pictures, shades, ceramics, glass shelves, small mirrors, etc.) If this is not possible please ask for special arrangements.
6. Please let us know distance from parking to door, tight doorways, stairs, elevators, additional long walks, etc.. There may be an additional charge.
7. We also provide packing services at an additional cost. Please call for a quote.
8. **Big City Moving LLC** will place your furniture where you request 1 time, we do not include decorating costs, and movers will not rearrange/decorate unless paid to. Please call for a quote.

## Moving Agreement

The agreed liability is \$0.60 (sixty cents) per pound per article. Ready To Assemble furniture, not completely disassembled will be moved at customers risk.

The person(s) being moved hereby designates **Big City Moving LLC** to act as their agent to accomplish the preceding described move using the movers (independent-contractors) best judgment at the discretion of the person being moved. The movers hereby accept the responsibility for accidental damage and the loss of the person(s) property being moved as follows: Both parties hereby designate an agreed value of 60 per pound per article with this being the only settlement for damage or loss. Both parties expressly disclaim and exclude liability for wear from normal use, adjustments, consumable items, loss of revenue, damage from road hazards and accidents, fire and acts of God including, but not limited to rain, wind, flood, hail, sun damage and damage caused by improper packing and any other economic or moral loss or direct immediate special, indirect, or consequential damage. Movers will not be held liable nor assume the responsibility for protecting customers flooring from dirt or debris, customer may provide protection for flooring to prevent any damage. **Big City Moving LLC** will not be held liable for damage to customers floors including wood, tile, marble, or any floor covering whatsoever. Customer shall look to their insurance company to cover any and all damages to the flooring or floor covering resulting from the move or moving service. This includes common areas of the community or building where the customer's items are moved from and to. It is agreed that **Big City Moving LLC** will not be held liable for damage to driveways, or any parking surface whatsoever. Movers will park where the customer requests. This includes cracks or any damage that may be caused to any ground surface as a result of the moving service.

Movers are not responsible for items left inside the furniture. Movers assume no liability for items, which are loaded into the customers truck or container, including any & all shipping and/or rental companies. The customer is advised to arrange any & all coverage with the shipping and/or rental companies. **Big City Moving LLC** does not cover damage to paintings, artwork, glass, marble, stone, or granite for any reason whatsoever. All valuables including but not limited to jewelry, gold, money or any other items should be locked up, moved directly by the customer themselves, and/or removed from the property prior to the mover's arrival. **Big City Moving LLC** is not responsible for missing or lost valuables whatsoever, this includes any cash, jewelry, stones, or any item of value (including sentimental value.)

We do not install or hook-up washing machines or dryers. If you ask a member of our crew to do so and they oblige, it is of their own volition and we (**Big City Moving LLC**) are not liable for any issues or damages caused after the washing machine or dryer have been unloaded from the truck and placed in the appropriate area. It is agreed that by allowing one of our crew members to install your washing machine or dryer, you do so voluntarily, and you assume any risk associated in allowing this work to be performed. You also agree to indemnify and hold **Big City Moving LLC** harmless against any and all claims of loss or damage, including damages involving water, flooring, walls, electric or any other damage whatsoever caused as a result of you allowing one of our crew members to install or hook-up a washing machine or dryer, including any and all plumbing connections in the home.

Claims not made within seven (7) calendar days in writing to the company's office are NULL & VOID. **Big City Moving LLC** reserves the right to refuse to move such items that do not meet the conditions prescribed I thru 8 in Moving Guidelines above. The person(s) being moved agree to protect, defend and hold company harmless for damages or legal consequences resulting from acts that the movers perform at the directions of person(s) being moved.

It is agreed that the company shall have a general lien upon any and all property deposited with it or hereafter deposited with it. All goods deposited upon which storage and all other charges are not paid when due, will be sold at private sale or public action to pay said accrued charges and expenses of the sale, after due notice to the depositor, and publication of the time and place of said sale, according to law. If the customer does not make full payment in an acceptable form when movers request prior to completion of the move, all items will be loaded and held in storage until full payment is received. Additional fees will apply (storage and additional move charges). Customer agrees to pay any costs and attorney's fees incurred by Movers which are associated with the enforcement of this Agreement and/or collection of an invoiced amount.

The person(s) being moved acknowledges the inherent risk of moving and will expect and look to their insurance company to provide insurance coverage against loss or damage. If any portion of this agreement is held invalid then all other portions shall remain in full force as a total agreement. Any warranties, agreements or claims made verbally are excluded and this agreement supersedes all other agreements and represents the total agreement between the two parties.

I have read the preceding Moving Agreement and agree to the items. I have filled out the required information as true and accurately as possible.